

Frequently Asked Questions

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Why have the Travel Fees gone up again?

For the past several years the club has tried to keep costs as low as possible with the aim of getting as many kids to play as possible. To this aim the club sets fees as low as possible, utilizes volunteers across all aspects of the club and offers multiple sibling discounts. As costs rise everywhere else so must our costs. To help you understand a little better where the money goes, we have prepared a quick synopsis showing the break-out of costs per child.

Costs per child

<i>Registration Fee (Insurance Cost)</i>	<i>\$ 6.00</i>
<i>Travel Pass (RDYSL Fee)</i>	<i>7.50</i>
<i>Uniform Cost</i>	<i>67.00</i>
<i>Player Pass (Rhino's Season Pass)</i>	<i>10.00</i>
<i>Referee Fee (avg per player)</i>	<i>20.00</i>
<i>RDYSL Player Admin Costs</i>	<i>4.00</i>
<i>Winter Training Costs</i>	<i><u>160.00</u></i>

Total **\$274.00**

The above costs are hard costs only and don't include any field equipment costs; coaching licensing, adult risk management costs or any administrative costs, so the current club fee of \$300 per child leaves us at a break-even point. As a further comparison a quick web search shows that we charge the same amount or less than surrounding towns and premier teams average at least \$1200 per season.

What is being done to better communicate with the parents?

The club is continually trying to improve communication. Our new on-line registration process will provide us with e-mail addresses for all our players so that club-wide e-mails can be sent with any necessary information. Rest assured that your e-mail address will only be used for club e-mails and not shared with any outside sources. We have also been working hard on updating our website to provide more up-to-date information and contact numbers. These contact numbers will enable you to contact a coach, a director of coaching, committee heads and board members with any inquiries or concerns you may have.

I have concerns regarding my child's soccer experience. What can I do?

The club has procedures in place to help address any concerns a parent may have regarding any issue within the club. If the issues relate to a team level concern we

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ask that you please speak with the head coach of that team. If you feel that your concern has not been handled properly, the next step is to speak with the Director of Coaching. If that doesn't help, the matter should be brought to a board member or officer. If the issue is not team related but club related, please feel free to contact either the committee head or any board member. As a club we are continually striving to improve and welcome your feedback.

My child missed try-outs what can I do?

The best place to start is by contacting either the coach of the age appropriate team or the Director of Coaching. These contact numbers are available on the website. Team formations have already been done, although there may still be some openings.

Why were try-outs held right at the end of the season, what about family vacation?

Many of our players participate in fall sports for school. Most fall sports begin training/try-outs in the middle of August. The club does not want to interfere with school sports which means that try-outs need to be conducted prior to fall sports or after. As we all know Rochester weather in October/November is unpredictable and holding outdoor try-outs at that time is not a good option. Keeping all the try-outs at the same time not only seems to be the least disruptive option for those families with more than one child involved, but also allows our volunteers a break from soccer season. Most other travel clubs in the area hold try-outs at this time as well and this time frame allows us to evaluate players when they are still in soccer mode.
